

ARGOSY SPA GUIDELINES

Please understand that we allot a specific amount of time for each service. Should you arrive late, the length of your treatment may be shortened to maintain our schedule of appointments. Full service fees will apply.

Reservations—In order to accommodate your selected services, we recommend that you book your appointments well in advance to avoid disappointment. A valid credit card number is required at time of booking to secure all spa appointments. Walk-ins welcome based on availability.

Cancellation Policy—A minimum notice of 24 hours is required for cancellations. Cancellations with less than 24-hour notice may be charged a cancellation fee equal to full service price(s).

Parking—Spa guests may utilize complimentary valet parking or self-park in any of the casino parking lots.

Spa Arrival—Please arrive 15 minutes prior to your scheduled service time to complete a brief health history form. In the event of a late arrival, your spa services will end as scheduled so as not to inconvenience other spa guests.

Group Bookings—Please schedule group bookings four-to-six weeks in advance to have access to selected services. 15% gratuity will be added to all services for groups of four or more. The payment of this or any gratuity is voluntary and may be increased or decreased at your discretion.

Children—We ask that our guests are 18 years of age or older. Guests that are 12 years of age or older may receive makeup application or nail services and must be accompanied by a parent or legal guardian.

Gratuities—Gratuities are not included in our service prices; you may give gratuities to the staff at your discretion. Gratuity envelopes are available at the reception desk.

Payment—We accept Visa, MasterCard, American Express, Discover, Argosy Gift Cards, Marquee Comps and Cash.

Gift Cards—Argosy Spa Gift Cards are available in any denomination or for spa services. Gift Cards may be used for purchasing spa services or retail items, but may not be redeemed for cash.

Service descriptions, prices and hours of operation subject to change without notice.